

public safety & services careers

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IN SAN BERNARDINO & RIVERSIDE COUNTIES



California's community colleges provide academic education as well as career and technical training to the communities they serve. They play an important role in preparing the workforce to meet the needs of businesses in the 21st century. With the help of local business leaders, educators at community colleges continually monitor local job market trends to ensure that courses offered stay relevant to the employer demands.

Labor market trends in the Inland Empire/Desert region indicate many opportunities for graduates of community college career technical programs. These job opportunities often offer starting wages that are competitive with those that require a higher level of education for employment, such as a Bachelor's degree. Depending on where you are in your career path, community colleges can assist with the transition from school to work or advancement to a more highly skilled job.

The Inland Empire/Desert community colleges offer a variety of career technical programs to meet the needs of students. Keep reading to learn about the growing fields and well-paying jobs in each industry sector, as well as the educational opportunities that await you in our local community colleges.





public safety & services careers //

PUBLIC SAFETY AND SERVICES CAREERS ENCOMPASS EVERYTHING FROM JOBS IN LAW ENFORCEMENT AND FIRE PROTECTION TO THE CRIMINAL JUSTICE SYSTEM. THESE CAREERS OFTEN REVOLVE AROUND LOOKING OUT FOR THE PUBLIC GOOD AND ENSURING THAT PEOPLE CAN HAVE SAFE, SECURE LIVES. IF YOU ARE INTERESTED IN CIVICS AND PUBLIC SERVICE, THEN YOU MIGHT FIND A REWARDING CAREER IN THE PUBLIC SAFETY AND SERVICES SECTOR.

community colleges

- Are located throughout San Bernardino and Riverside Counties
- Offer classes at flexible times
- Cost a fraction of private vocational school tuition and have financial assistance available

regional occupational programs (ROP)

- Are offered at your high school or at a nearby training center
- Allow you to earn college credits while still in high school
- Provide career guidance and career planning assistance



Firefighter (p. 3)



Police Officer (p. 4)



Emergency Medical Technician/Paramedic (p. 5)



Emergency Dispatcher (p. 6)



Human Services Assistant (p. 7)



Paralegal or Legal Assistant (p. 8)



Correctional or Probation Officer (p. 9)



firefighter

ARE YOU BRAVE IN THE FACE OF ADVERSITY AND WILLING TO TAKE RISKS TO HELP OTHERS?

What do they do?

There are two kinds of firefighters: municipal and forest. Firefighters rescue people from traffic collisions and burning buildings, and fight fires in mountains and forests. They also administer first aid and CPR. This is a physically demanding job since firefighters may need to use axes and other tools to access an affected building or reach fires in rough, natural terrain. Working as a team is critical to almost every part of a firefighter's job. Other related careers include Fire Prevention, Fire Dispatcher, Inspector, and Investigator.

A good fit, if you're:

Courageous, physically fit and able to work under stress.



6% 10 year Regional Job Growth



\$26.69/hr Median Wages



Skills & education you'll need

- Ability to operate firefighting vehicles and equipment
- Acceptance of personal risks when entering dangerous situations
- Equipment inspection skills to ensure safety and proper functioning
- Completion of Fire Fighter I & II certification regulations and standards
- State certification



EARN A CERTIFICATE IN:

Basic Firefighter / Fire Instructor / Fire Officer / Fire Prevention Officer / Fire Technology / Professional Firefighter
YOU PAY: \$276 – \$1,702

EARN AN ASSOCIATE DEGREE IN:

Basic Firefighter / Fire Officer / Fire Prevention Officer / Fire Technology / Professional Firefighter
YOU PAY: \$2,760

AT THESE COLLEGES:

Chaffey, Copper Mountain, Crafton Hills, College of the Desert, Mt. San Jacinto, Moreno Valley, Palo Verde, Victor Valley



police officer

DO YOU WANT TO PROTECT PEOPLE AND SERVE YOUR COMMUNITY? ARE YOU INTERESTED IN THE CRIMINAL JUSTICE SYSTEM?

What do they do?

Police officers are tasked with ensuring public safety and responding to emergencies. They enforce motor vehicle and criminal laws. Officers prepare reports to document incidents, monitor suspicious situations and pursue suspects who have violated the law.

A good fit, if you're:

Someone with effective communication skills and the ability to keep a level head in tense situations.



6% 10 year Regional Job Growth



\$40.82/hr Median Wages



Skills & education you'll need

- Good working knowledge of legal procedures and government regulations
- Familiarity with criminal laws and procedures
- Ability to effectively interface with community members
- Strong sense of responsibility and good judgement



EARN A CERTIFICATE IN:

Administration of Justice / Crime Scene Investigation / Criminal Justice / Law Enforcement / Police Science

YOU PAY: \$276 – \$1,702

EARN AN ASSOCIATE DEGREE IN:

Administration of Justice / Criminal Justice / Law Enforcement / Police Science

YOU PAY: \$2,760

AT THESE COLLEGES:

Barstow, Chaffey, Copper Mountain, Crafton Hills, College of the Desert, Mt. San Jacinto, Moreno Valley, Norco, Palo Verde, Riverside City, San Bernardino Valley, Victor Valley



emergency medical technician / paramedic

DO YOU CARE ABOUT HELPING PEOPLE AND SAVING LIVES? DO YOU LIKE BEING ON THE FRONT LINES?

What do they do?

Emergency medical technicians (EMTs) respond to emergency situations, care for those who are sick or injured and transport them to medical facilities. They are trained to assess the extent of a patient's condition and to administer first aid and CPR. EMTs are sometimes called in to treat people who have been injured in traumatic situations.



23% 10 year Regional Job Growth



\$11.46 /hr Median Wages



A good fit, if you're:

Able to remain calm in a high-pressure situation, conscientious and can communicate effectively with others.

Skills & education you'll need

- Medical and scientific knowledge
- A warm bedside manner, with the ability to reassure patients and earn their trust
- Skills in using medical equipment
- National Registry of Emergency Medical Technicians license



EARN A CERTIFICATE IN:

Emergency Medical Care / Emergency Medical Provider / Emergency Medical Services / EMT-Paramedic / Paramedic
YOU PAY: \$276 – \$1,702

EARN AN ASSOCIATE DEGREE IN:

EMT I / Emergency Medical Services / Paramedic
YOU PAY: \$2,760

AT THESE COLLEGES:

Barstow, Chaffey, Copper Mountain, Crafton Hills, College of the Desert, Moreno Valley, Palo Verde, Victor Valley



emergency dispatcher

DO YOU THRIVE IN FAST-PACED, STRESSFUL ENVIRONMENTS? ARE YOU ABLE TO KEEP CALM IN INTENSE SITUATIONS?

What do they do?

Dispatchers in emergency communication centers handle calls for assistance from police, firefighters and ambulances. They sometimes work long shifts as well as holidays and weekends. Dispatchers are literally lifelines for public safety officers, coordinating calls, deciding how to respond to emergency situations and relaying that information to first responders.

A good fit, if you're:

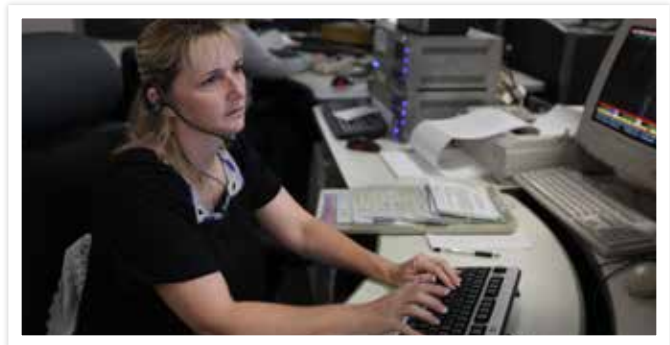
A good listener, have strong communication skills and are attuned to details.



9% 10 year Regional Job Growth

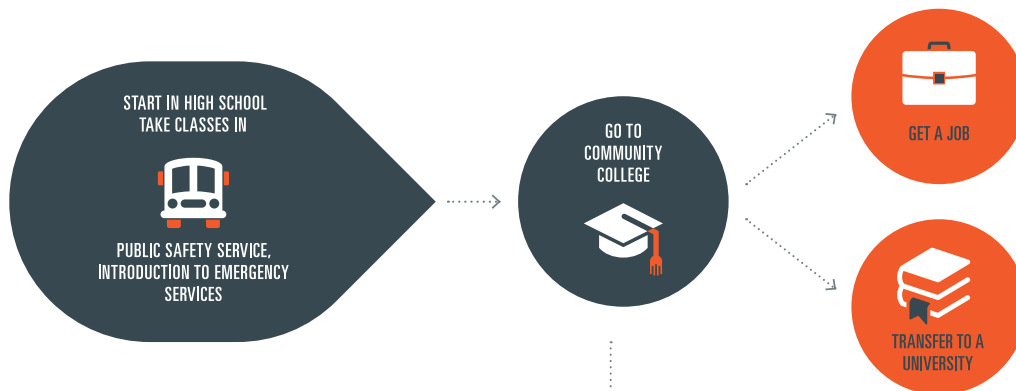


\$24.92/hr Median Wages



Skills & education you'll need

- Technical savviness, including the use of computers, phones, radios
- Ability to provide medical instructions before emergency personnel arrive
- Skills in maintaining detailed reports
- Familiarity with crime databases, maps, and weather reports to help emergency response teams



EARN A CERTIFICATE IN:

Basic Public Safety Dispatch / Emergency Management

YOU PAY: \$276 – \$1,702

AT THESE COLLEGES:

Barstow, Moreno Valley, Riverside City



human services assistant

DO YOU WANT TO MAKE A DIFFERENCE IN PEOPLE'S LIVES? ARE YOU SOMEONE WHO IS COMPASSIONATE AND CARING?

What do they do?

Human services assistants identify benefits and services for people in need and help connect them to resources. They often work for nonprofit organizations, social service agencies, and state and local governments. They focus on assisting people with finding solutions to problems and filling out paperwork.



22% 10 year Regional Job Growth



\$15.12 /hr Median Wages

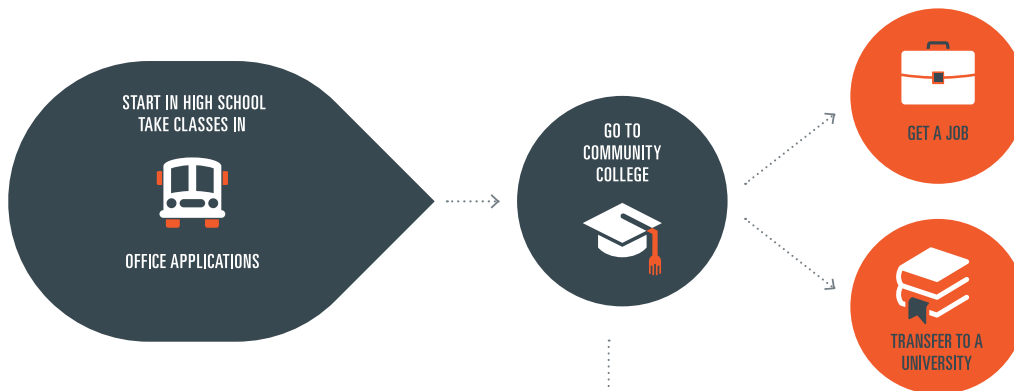


A good fit, if you're:

Interested in working with special populations such as veterans, children, the elderly, or people with disabilities.

Skills & education you'll need

- An understanding of case management
- Ability to research information
- Strong interpersonal skills
- Organization and time management skills



EARN A CERTIFICATE IN:

Career Specialist / Case Management in the Public Sector / Human Services / Human Services & Employment Support Specialization / Victim Services Aide
YOU PAY: \$276 – \$1,702

EARN AN ASSOCIATE DEGREE IN:

Human Services
YOU PAY: \$2,760

AT THESE COLLEGES:

Moreno Valley, Riverside City, San Bernardino Valley



paralegal or legal assistant

DO YOU HAVE STRONG ORGANIZATIONAL SKILLS? ARE YOU INTERESTED IN THE LAW AND LEGAL PROCEEDINGS?

What do they do?

Paralegals and legal assistants assist lawyers with legal research, compiling files and maintaining records. In preparing legal proceedings, they may conduct interviews, analyze laws, collect factual information and draft documents. Law firms, government agencies, corporations and financial institutions all employ paralegals and legal assistants.

A good fit, if you're:

Skilled at writing and conducting research, thorough and able to track details.



14% 10 year Regional Job Growth

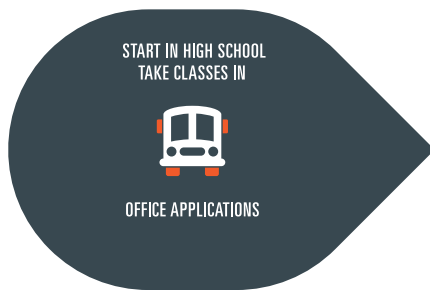


\$24.58 /hr Median Wages



Skills & education you'll need

- Computer and database management skills
- Ability to manage the demands of multiple projects
- Knowledge of how to prepare legal arguments and draft court documents
- Case management expertise



EARN A CERTIFICATE IN:

Legal Administrative Assistant / Legal Assistant / Legal Office / Paralegal Studies
YOU PAY: \$276 – \$1,702

EARN AN ASSOCIATE DEGREE IN:

Legal Assistant / Paralegal Studies
YOU PAY: \$2,760

AT THESE COLLEGES:

Chaffey, Mt. San Jacinto, Riverside City, San Bernardino Valley, Victor Valley



correctional or probational officer

ARE YOU ABLE TO MAKE QUICK JUDGEMENT
CALLS UNDER PRESSURE?

What do they do?

Working with and monitoring offenders is central to the jobs of correctional officers and probation officers. Correctional officers oversee inmates in prisons. Probation officers work to ensure an offender has a smooth rehabilitation from incarceration and does not pose a danger to the community.

A good fit, if you're:

Patient, professional and good at interacting with a wide variety of personality types.



4% 10 year Regional
Job Growth



\$36.13 /hr
Median Wages



Skills & education you'll need

- Effective communication skills
- Ability to maintain daily logs and reports
- Capacity to handle stressful or dangerous situations
- Case management skills
- Knowledge of criminal justice laws and procedures



EARN A CERTIFICATE IN:

Administration of Justice / Corrections / Correctional Science / Criminal Justice/
Law Enforcement / Police Science
YOU PAY: \$276 – \$1,702

EARN AN ASSOCIATE DEGREE IN:

Administration of Justice / Corrections / Correctional Science / Criminal Justice /
Law Enforcement / Police Science
YOU PAY: \$2,760

AT THESE COLLEGES:

Barstow, Chaffey, Copper Mountain, Crafton Hills, College of the Desert, Mt. San Jacinto, Moreno Valley, Palo Verde, Riverside City, San Bernardino Valley, Victor Valley

TIPS for SUCCESS

RESOURCES

- » *America's Job Center of California*
caljobs.ca.gov
- » *California Career Café*
cacareercafe.com
- » *California Community Colleges
Chancellor's Office*
californiacolleges.edu
- » *Riverside County Job Search Site*
rivcojobs.com
- » *San Bernardino County Job Search Site*
csb-win.org
- » *Salary Surfer*
salarysurfer.cccco.edu
- » *Who Do U Want 2B?
The 15 Career Pathways*
whodouwant2b.com

TIP No. 1

know
**your
style.**

WHAT'S YOUR FAVORITE
WAY TO LEARN AND WHY
IS THIS IMPORTANT?

TIP No. 2

make
**math
matter.**

THE MORE MATH YOU
TAKE, THE MORE MONEY
YOU'LL MAKE.

TIP No. 3

get the
study
habit.

DON'T WAIT 'TIL THE
LAST MINUTE TO
COMPLETE ASSIGNMENTS.

TIP No. 4

read,
read,
read.

IT'S A FACT. READING
MAKES YOU SMARTER.

TIP No. 5

keep
your
focus.

STICK TO ONE THING
AT A TIME & YOU'LL GET
MORE DONE.

TIP No. 6

be
money
wise.

BE ALERT. MAKE SURE
YOU KNOW BEFORE
YOU OWE.

community colleges

Barstow College

760 252 2411
barstow.edu

Crafton Hills College

909 794 2161
craftonhills.edu

Palo Verde College

760 921 5500
paloverde.edu

Chaffey College

909 652 6000
chaffey.edu

Moreno Valley College

951 571 6100
mvc.edu

Riverside City College

951 222 8000
rcc.edu

College of the Desert

760 346 8041
collegeofthedesert.edu

Mt. San Jacinto College

951 487 6752
msjc.edu

San Bernardino Valley College

909 384 4400
valleycollege.edu

Copper Mountain College

760 366 3791
cmccd.edu

Norco College

951 372 7000
norcollege.edu

Victor Valley College

760 245 4271
vvc.edu

regional occupational centers & programs

Baldy View ROP

909 980 6490
baldyviewrop.com

Riverside County Office of Education CTE/ROP

951 826 6648
rcoe.us/career-technical-
education/cterop

San Bernardino County ROP

909 252 4550
rop.cc

Colton-Redlands-Yucaipa ROP

909 793 3115
cryrop.org



CALIFORNIA COMMUNITY COLLEGES

Doing What MATTERS™
FOR JOBS AND THE ECONOMY

About Doing What Matters for Jobs & the Economy

Doing What Matters for Jobs and the Economy is an initiative of the California Community Colleges Chancellor's Office. The goals of Doing What Matters for Jobs and the Economy are to supply in-demand skills for employers, create relevant career pathways and stackable credentials, promote student success and get Californians into open jobs. For more information visit www.doingwhatmatters.cccco.edu

This project was funded fully or in part by Carl D. Perkins CTE Act of 2006 grant no. 15-150-006 awarded to Riverside Community College District (RCCD) and administered by the California Community Colleges Chancellor's Office. RCCD complies with all federal and state rules and regulations. RCCD does not discriminate, and harassment of any employee or student is strictly prohibited, on the basis of ethnic group identification, national origin, religion, age, gender, gender identity, gender expression, race or ethnicity, color, ancestry, genetic information, sexual orientation, physical or mental disability, pregnancy, military or veteran status, or any characteristic listed or defined in Section 11135 of the Government Code or any characteristic that is contained in the prohibition of hate crimes set forth in subdivision (1) of Section 422.6 of the California Penal Code, or any other status protected by law. This holds true for all students interested in participating in education programs, including career and technical education programs, and/or extracurricular school activities. Limited English speaking skills will not be a barrier to admission or participation in any programs. Harassment of any employee or student of RCCD with regard to ethnic group identification, national origin, religion, age, gender, gender identity, gender expression, race or ethnicity, color, ancestry, genetic information, sexual orientation, physical or mental disability, pregnancy, military or veteran status, or any characteristic listed or defined in Section 11135 of the Government Code or any characteristic that is contained in the prohibition of hate crimes set forth in subdivision (1) of Section 422.6 of the California Penal Code, or any other status protected by law is strictly prohibited. For inquiries regarding compliance or grievance procedures, contact the District's Title IX Officer/Section 504/ADA Coordinator, 450 E. Alessandro Blvd., Riverside, CA 92508. (951) 222-8039.

For alternate formats of this material for individuals requiring disability accommodation, contact IE/Desert Regional Consortium, Julie Pehkonen, (951) 222-8026.